Q3 Operations Report

Northgate Bike Share · Prepared for the board, October 2026

Summary

Ridership grew for the third quarter in a row, helped by the twelve new docking stations along the canal path. Average trip length fell slightly as more riders used the bikes for short hops between the rail station and the business park. Fleet availability stayed above target in every month.

Maintenance costs rose because of the brake recall in August, which took forty bikes out of service for nine days. We expect costs to return to normal in Q4. The winter pricing trial starts in December and will be reported on in the next issue.

Key figures

Measure	Q2	Q3
Trips	184,200	212,900
Active members	9,420	10,150
Fleet availability	96.1%	95.4%
Maintenance cost	41,300	**58,700**

Figures are unaudited. Costs are in thousands of credits.

42% up on Q2: split the recall from routine work.

PRELIMINARY RESULTS